



AGENDA

- Overview & Background of Intalio
- References
- ECM & ERP Offerings
- Other Solutions

Geographical Coverage

+30
Years of Experience

+1000

Prestigious Customers







About Intalio



1000+

Customers



\$50+ Million

Revenues



400+

Senior Engineers



30+

Years of experience



1000+

Consultants



300+ engineers

Research and development

Market Recognition

"Intalio is a Visionary in this Magic Quadrant. Its CSP, also called Intalio, provides a full set of CSP capabilities.
Intalio's operations are in Europe, Middle East, and North America. Intalio is focused on enterprise clients, with the biggest industries being government and education.

Strengths

Business solutions: Intalio has a broad set of specific business solutions that enable clients to more quickly realize business benefits

Al focus: Intalio has successfully embedded Al capabilities within its CSP product, providing a rich range of cognitive services that enable content recognition and Classification..."

Figure 1: Magic Quadrant for Content Services Platforms



Source: Gartner (October 2021)



Market recognition

Gartner

Peer Insights...

Intalio

has been recognized as a Strong Performer in the 2023 Gartner Peer Insights™ Voice of the Customer for Content Services Platforms.



Based on 20 reviews submitted as of April 2023 in the Content Services Platform market on Gartner Peer Insights. Cartner* and Peer Insights of Gartner, Inc. and/or its affiliates. All rights reserved. Gartner Peer Insights content consists of the opinions of individual end users based on their own experiences, and should not be construed as statements of fact, nor do they represent the views of Gartner or its affiliates. Gartner does not endorse any vendor, product or service depicted in this content nor makes any warranties, expressed or implied, with respect to this content, about its accuracy or completeness, including any warranties of merchantability or fitness for a particular purpose.





OMDIA UNIVERSE: Content Services Platforms MAX IBM . Microsoft OpenText STRATEGY AND EXECUTION M-Files Hyland • . Box 0 Intalio • . M MIN MAX CAPABILITY LEGEND CHALLENGER 000 MARKET PRESENCE

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LEADER

HOW ARE WE DIFFERENT?



+30 Years of Experience

We deliver insights and expertise gained across hundreds of projects

A broad set of platform level capabilities across content and process services coupled with big data, analytics and cloud implementation.



An Integrated Solution Framework

Our connected set of components creates an integrated solution

 A positioning strategy in the industry that incorporates superior service quality, innovative solutions, and proximity.



Innovation and Research

Our Dedicated R&D Lab delivers Al innovations to enterprise users

 Advanced and high-market platforms with the ability to develop and customize processes that match customer goals, through an open architecture enabling the delivery of unique and robust applications.



Modern Microservice Architecture

Our modern, flexible microservice platform enables extreme scalability



Simple, Intuitive User Interface

We provide an efficient and attractive UI to drive rapid adoption





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Europe

MAIF

Archive and Case Management



Tarn et Garonne

Document Management and Archive



EDF

Data Governance and Archive



GMF

Data Governance and Archive



CPVO-OCVV

Enterprise Content Management



Bouygues

Data Governance and Archive



CNRS

Document and Case Management



Engie

Archive



JP Colonna

Case



LMP

Data Governance



Groupe Agrica

Data Governance



Afnor

Data Governance



MNH

Enterprise Content Management



TERRENA

Enterprise Content Management



SMI

Enterprise Content Management



La Cipav

Document Management
Data Integration



Mapi

Data Governance and Archive



Safran

Data Governance and Archive



Carrefour property

Enterprise Content Management



Servier

Data Governance and Archive



AIRFRANCE /



Archive

unibail-rodamco

Data Governance and Document Management



Digital Assets Management



E-Discovery



United Arab Emirates

National Archives

Correspondence Management



ADNOC

Correspondence Management SAP Integration



Smart Dubai Government

Enterprise Content Management ERP Integration



Federal Tax Authority

Correspondence Management Migration from FileNET



National Media Council

Enterprise Content Management



Dubai Police

Enterprise Content Management



Abu Dhabi Investment Authority

Enterprise Content Management



Al Ain Distribution

Correspondence Management



مؤسسة التنمية اللأسرية Family Development Foundation

Enterprise Content Management



General Authority of Islamic Affairs & Endowments

Correspondence Document Management



Tadweer

Correspondence Management



Ministry of Health & Prevention MOHAP



Department of Energy

Correspondence Management



Federal Transport Authority

الهيئة الاتحادية للمواصلات البرية والبحرية Federal Transport Authority - Land & Maritime

Correspondence Management



Correspondence Management

Abu Dhabi Retirement

Pensions & Benefits

صندوق ومعاشات ومكافآت التقاعد لإمارة أبو ظبي



Enterprise Content Management

Ministry of Energy & Infrastructure

Document Management



الهيئة الاتحادية للجمارك Federal Customs Authority

Correspondence and Document Management

Central Bank of U.A.E

Correspondence Management



Correspondence Management CENTRAL BANK OF THE UNITED ARAB EMIRATES

Department of Finance



Correspondence Management

Sharjah e-Government

Correspondence Management GOVERNMENT OF SHARJAH
DEPARTMENT OF EGOVERNMENT







Enterprise Content Management



Enterprise Content Management





United Arab Emirates

Zayed Higher Organization

مؤسسة زايد العليا for People of Determination

Correspondence Management

Environment Agency Abu Dhabi

Correspondence Managemei



Abu Dhabi Judicial Department

Correspondence Management







Correspondence Management

Dubai Taxi Corporation

مؤسسة تاكســي دبــي Dubai Taxi Corporation

Correspondence Management

Ministry of Energy

Correspondence Management



Ministry of Climate Change & Environment

UNITED ARAB EMIRATES
MINISTRY OF CLIMATE CHANC
& ENVIRONMENT

Correspondence & Document Management

Department of Education & Knowledge

دائــرة التـعـليــم والـمـعـرفــة DEPARTMENT OF EDUCATION AND KNOWLEDGE

Correspondence Management

Emirates Telecommunication Group

Intalio ERP Suite



Department of Municipalities and Transport (DMT)

Enterprise Correspondence Management



Sheikh Zayed Grand Mosque

ے السیم الحد الطبیر Reministration of Correspondence Management



United Arab Emirates Armed Forces

Enterprise DAMs Solution



Ministry of Foreign Affairs & International Cooperation

Correspondence Management



Abu Dhabi Ports



Correspondence Management



U.A.E University Al Ain

Correspondence Management



جامعة الإمارات العربية المتحدة United Arab Emirates University

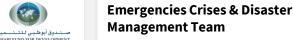
Strata Manufacturing

Intalio ERP Suite



Abu Dhabi Fund for Development

Correspondence Management



Correspondence Management



Dynamic Smart Solutions

Correspondence Management





KSA

Najran University

Correspondence Management



Ministry of Municipal & Rural Affairs

Correspondence Management



Ministry of Foreign Affairs

Enterprise Content Management



Transport Ministry

Enterprise Content Management



Ministry of Culture

Enterprise Content Management



Royal Saudi Land Forces

Enterprise Content Management



General Authority of Zakat & Tax

Correspondence Document Management



Riyadh Military Hospital

Enterprise Content Management



Ministry of Defense

Enterprise Content Management



King Khalid University

Enterprise Content Management



General Auditing Bureau

Enterprise Content Management



Royal Commission for Jubail & Yanbu

Correspondence and Mobility



المؤسسة العامة للخطوط الحديدية Saudi Railways Organization

Enterprise Content Management



General Entertainment Authority

Enterprise Content Management



Riyadh Municipality

Enterprise Content Management



Saudi Post

Enterprise Content Management



Saudi Red Crescent Authority

Enterprise Content Management



Real Estate Development Fund

Document Management



King Khaled Eye Specialist Hospital

Enterprise Content Management



King Fahed University for Petroleum and Minerals

Enterprise Content Management



іцеом ози

Enterprise Content Management



Archive



Enterprise Content Management

Ministry of Interior

Data Intelligence Solution





Qatar

Ministry of Foreign Affairs

Enterprise Content Management





Ministry of Municipalities and Environment

Engineering Solutions



State of Audit Bureau

Correspondence and **Document Management**



Ministry of Education and Higher Education

Library Management System



Ministry of Public Health

Inspection



Ministry of Administrative Development Labor & Social Affairs

Digital Experience Platform



مصرف قطر المركزي **Qatar Central Bank**

Enterprise Content Management



وزارة العدل **Ministry of Justice** Digital Experience Platform

Central Municipal Council

Enterprise Content Management



Administrative Control and Transparency Authorit

Enterprise Resource Planning



Civil Aviation Authority

Enterprise Content Management



شركة قطر للإيداع المركزي للأوراق المالية **Qatar Central Securities Depository**

Enterprise Content Management



The Administration of Civil Defense

Enterprise Resource Planning



Qatar General Electricity & Water Corporation

Correspondence, and Document management



Muntajat

Digital Transformation



Manateg

Enterprise Content Management



Qatar Investment Authority

Enterprise Content Management



Qatar National Bank

Digital Mailroom, Sales Tracking



Qatari Diar

Enterprise Content Management



بنك قطر للتنمية **Qatar Development Bank**

Enterprise Content Management





Enterprise Content Management



Correspondence Management



Correspondence and Document Management



Meeting and Event Management



Levant

General Security

Enterprise Content Management Security and Intelligence Solutions



Internal Security Forces

Correspondence Management Asset Management, Learning Management System



OMSAR

E-Services Portal and workflows



الجمهورية اللبنانية - وزارة المالية **Ministry Of Finance**

Digital Transformation, **Enterprise Content Management**



Lebanese Presidency

Correspondence Management, **Budgeting Management**



Ministry of Justice

Enterprise Content Management



وزارة التعليم والتعليم العالى **Ministry Of Education And Higher Education**

Correspondence Management



Ministry of Agriculture

Enterprise Content Management



Lebanese Army - Military **Healthcare Center**

SHAMS



Lebanese Army

Document, Data governance, Security and Intelligence Solution



Ministry of Public Health

Enterprise Resource Planning



المديرية العامة للآثار- لبنان **Direction Générale** des Antiquités du Liban

Enterprise Content Management



CNRS

Enterprise Content Management



MERIT Corporation

Document Management



Banque Libano-Française

Archive Solution



إدارة حصر التبغ والتنباك اللبنانية Régie libanaise

Enterprise Content Management



UNHCR

Capture / **Backlog Scanning**



Unicef

Enterprise Content Management



Caisse Mutuelle Socio Medicale

Enterprise Content Management



Saint Joseph University

Document Management and Portal



Enterprise Content Management



Enterprise Content Management



Enterprise Content Management



Haigazian University

Document Management and Portal



intalio

Africa

Sonatrach

Enterprise Content Management



Sorfert

Enterprise Content Management



Caisse Nationale de **Securite Sociale**

Enterprise Content Management



State of Senegal

Enterprise Content Management



Egyptian Maintenance Co.

Enterprise Content Management



Al Azhar University

Enterprise Content Management



MIP Mutuelle Industrie et du Petrole

Enterprise Content Management



Caisse des Dépôts et Consignations

Capture and Document Management



Al Barid Bank

Enterprise Content Management and Workflow



Ecobank

Enterprise Content Management



East Gas Company

Enterprise Content Management



National Telecom Regulatory Authority

Enterprise Content Management



Agence Nationale des Grands Projets Culturels

Enterprise Content Management



GRN Groupement Reggane

Enterprise Content Management



Institut National de Prévoyance Sociale

Document Management



Misr Fertilizers Production Company (MOPCO)

Contact Builder & SAP integration



البنك الأهلى المصري **National Bank of Egypt**

Enterprise Content Management Digital Experience Platform



The Ministry of Electricity and Renewable Energy

Enterprise Content Management



People's National Assembly

Archive



AlBaraka Bank

Enterprise Content Management



NSIA

Enterprise Content Management



Enterprise Content Management

Eastern Company Enterprise Content Management



Miraco Carrier

Enterprise Content Management



intalio



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PRODUCTS PORTFOLIO

A COMPLETE SUITE FOR DIGITAL TRANSFORMATION

Process Services

- Correspondence Management
- Case Management
- E-Tendring
- Inspection
- Strategy
- Meeting Management

Content Services

- **Document** Management
- **Digital Assets** Management

Data Management

- Data Capture & Integration
- **Data Transformation**
- Data Storage (Big Data)
- Data Analysis

Information Governance

- **Physical Archive**
- Records Management



PLATFORMS













CAPABILITIES



Cloud



Mobility



Integrations

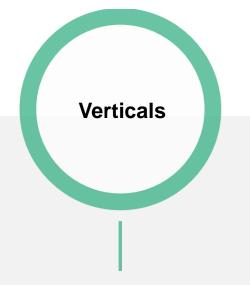


Security

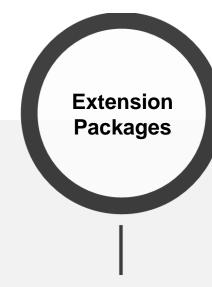
intalio

PRODUCTS PORTFOLIO

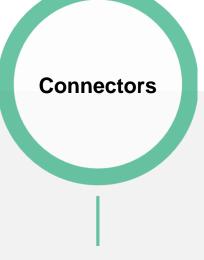
CONNECTORS, EXTENSION PACKAGES & SPECIFIC SOLUTIONS



- E-Tendering
- E-Library
- InSight
- iDelivery
- Meeting Management
- Task Management
- Engineering Document Control
- Gate Pass Management System
- Mailroom Automation
- Diplomatic Bag



- Universal Viewer
- Digital Signature
- Business Activity Monitoring (BAM)
- Outlook Add-in
- Optical Character Recognition (OCR)
- Executive Portal for CMS
- Entity Extraction
- Speech to Text
- Face Recognition
- Voice Recognition
- ANPR Recognition



- FileNet Connector
- Documentum Connector
- CMIS Connector
- SharePoint Connector
- Desktop Connector
- Outlook Connector
- Exchange Connector
- SAP Connector
- Oracle Connector
- Open Text RightFax Connector

PRODUCTS PORTFOLIO

EVERTEAM SERVICES PORTFOLIO

- Outsourcing Services
- Web, desktop & Mobile software development resources
- Software quality assurance resources
- Infrastructure services (On premises & Cloud)
- Project Management
- Digital Transformation & content strategy consultancy services
- Websites Implementations
 (.NET, SharePoint, Sitecore and Liferay)
- Intranet Portals Implementations
- Mobility Projects
- Backlog scanning / digitalization services
- Migrations & Integrations
- Any customized Solutions



Intalio Offering

Streamline Document Capture *Internal Automation (Process)* 360 View on useful information **Internal Process Automation Capture Connectors** Real-time analysis High Volume Scanning **Content Analysis** Ad-hoc approvals Intelligent Tagging Automation of enterprise document-**Content Management** based processes **Archive Capture** Manage **Analyze Store**

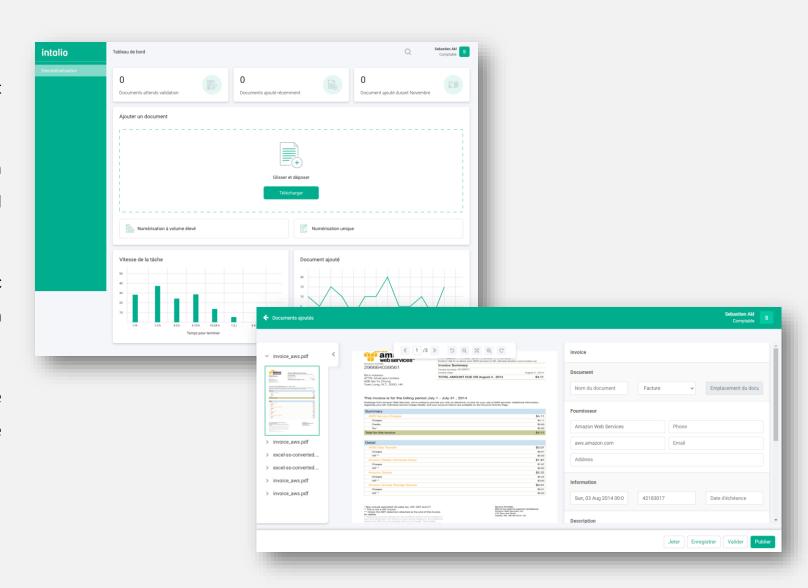
Next Generation Archiving

Categorization and Filing

Intelligent organization and categorization
Classify and store content based on identified patterns or structures

Intalio Capture

- Intalio Capture is a smart application that captures physical and electronic data.
- It is powered by artificial intelligence in order to automatically capture, classify, and add captured metadata
- It can connect to different electronic systems through capture connectors in order to capture related data
- It provides the capability to publish the captured data to any Intalio system, to a file server, or a any different database system.



Document Management System

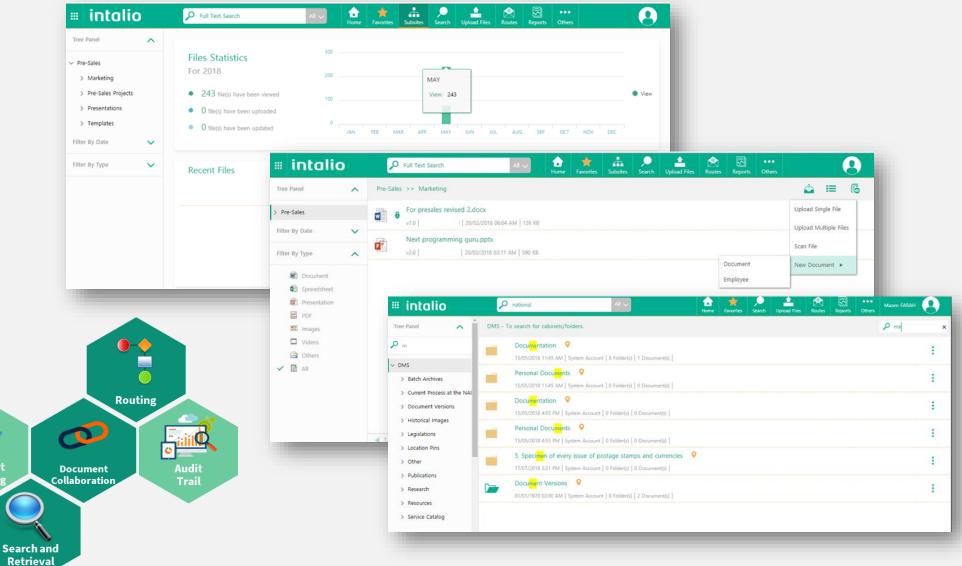
Intalio Document is a standard, scalable, open, and full-featured solution for the management of enterprise documents. It covers all phases of a document lifecycle: Imaging and Capture, Processing, Storage, and Publishing.

Enterprise

Filing Plan

Document

Indexing



Universal

Document

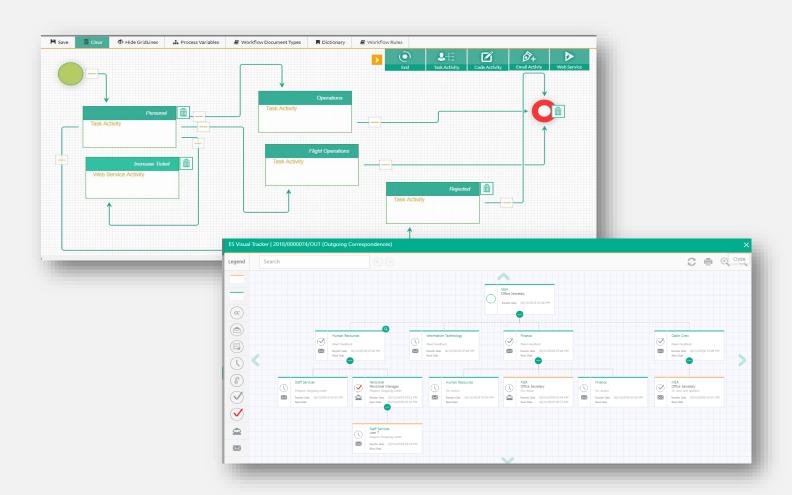
Capture

Workflow Management System

Intalio Case is a fully web based and responsive Case Management Solution that processes any operational sequence of events or tasks through streamlined workflows.

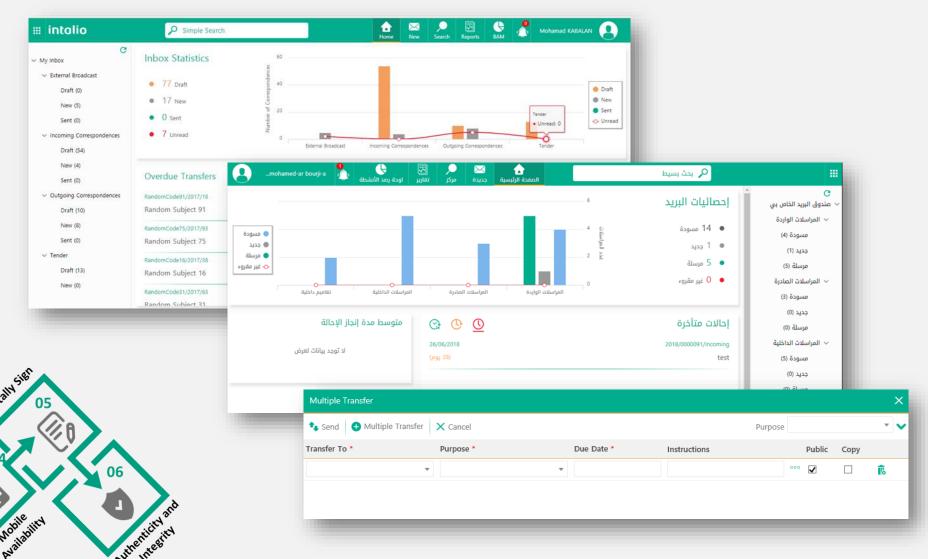
The solution offers the discipline of improving a business process from end to end by analyzing it, modelling how it works in different scenarios, monitoring the process flow and continually optimizing it.

It provides a dynamic workflow management and deploys business practices that encompass techniques and structured methods.



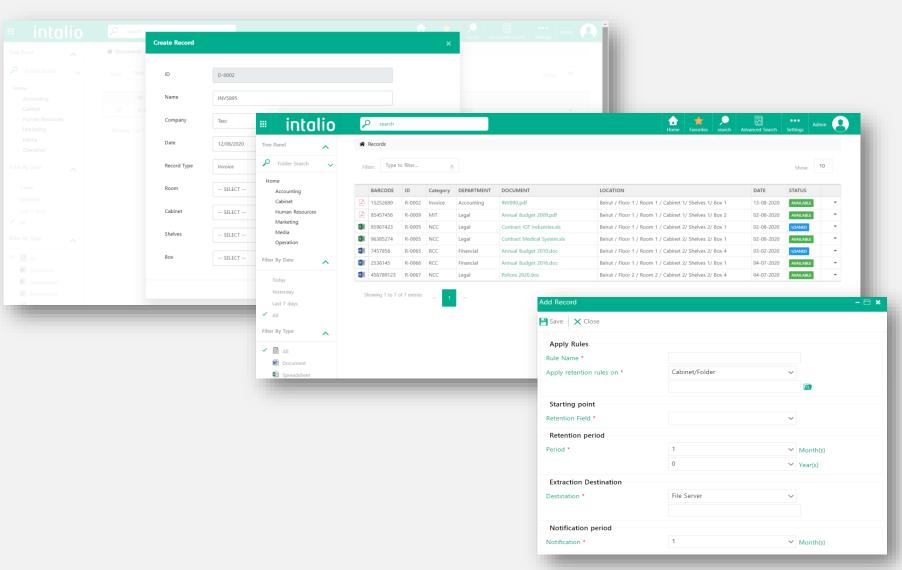
Intelligent Correspondence Management System

Intalio Correspondence is a completely integrated, fully web based solution. It enables organizations to capture, index, automate, track, publish and archive incoming, outgoing and internal correspondence.



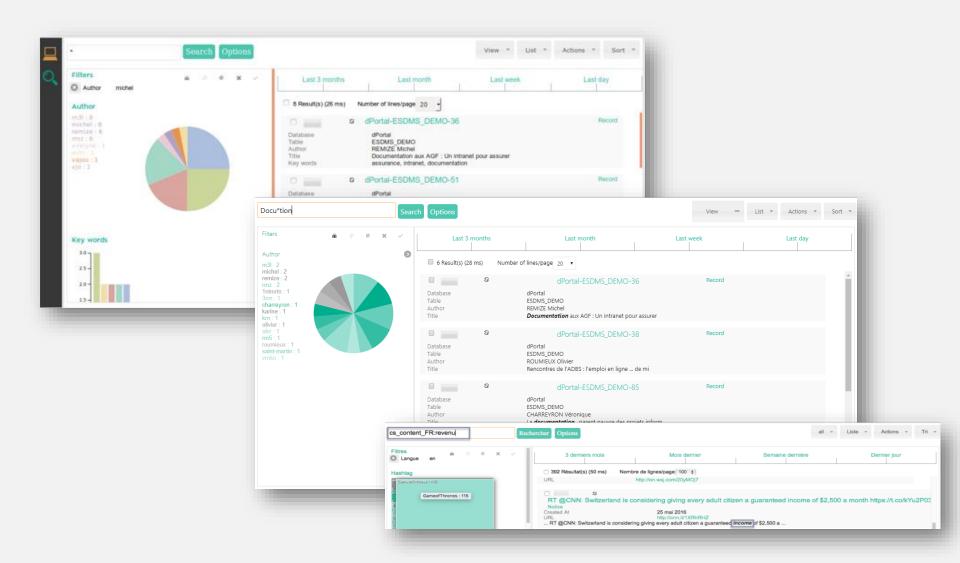
Records Management System

Our Records Management System allows users to add a retention rule to be applied on different document profiles / document / content types specifying the records that need to be retained, the retention period, the physical storage location etc.



Insight Solution

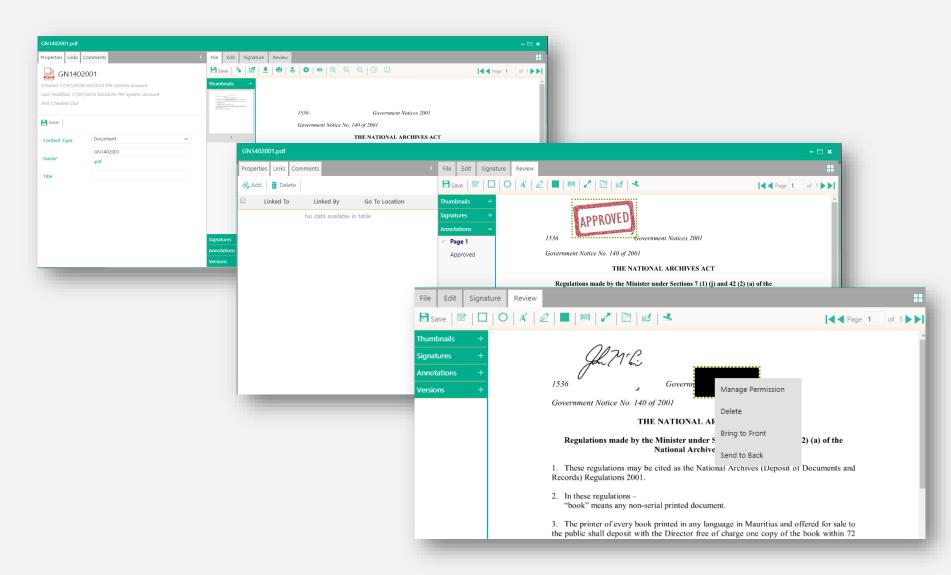
Intalio Enterprise Search (Analytics) enables clients to end-to-end optimize their information lifecycle management, using real-time analysis, decision makers get actionable insights to identify recurring trends enhancement or complex issues, all through Intalio Analytics that provides powerful automatic analysis, exploitation and functions for large volumes of formats content, and heterogeneous sources.



intalio

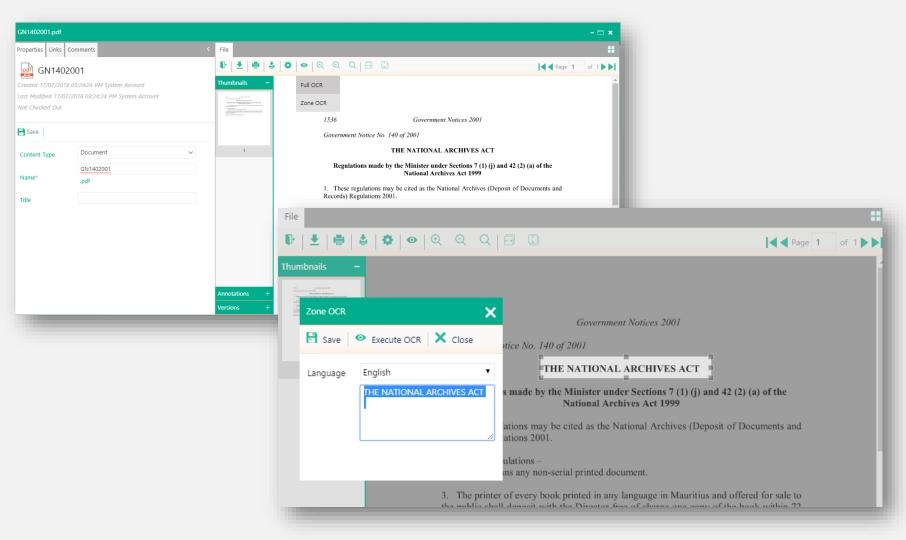
Universal Viewer

All Intalio products are integrated with an advanced document and image viewer from Intalio, allowing any type of image or document to open, without having to install the native software on the client's machine. In addition, it provides basic and advanced capabilities to document / image enhancement, annotation, stamping, blackouts etc....



Optical Character Recognition (OCR)

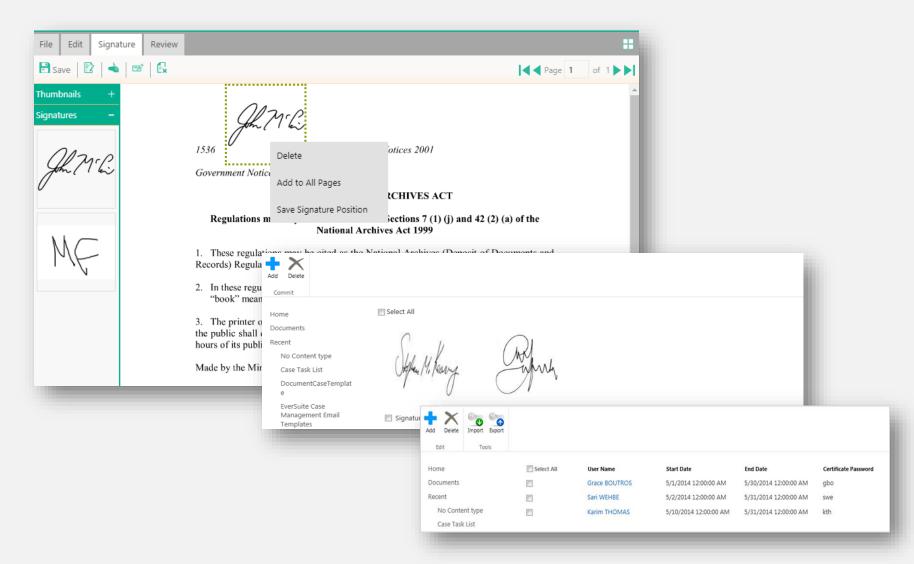
Intalio Recognition a multi-tasking tool allowing users to perform Optical Character Recognition (OCR) on images/documents, supporting English language. Any additional language can be added on clients' request.



Digital Signature Solution

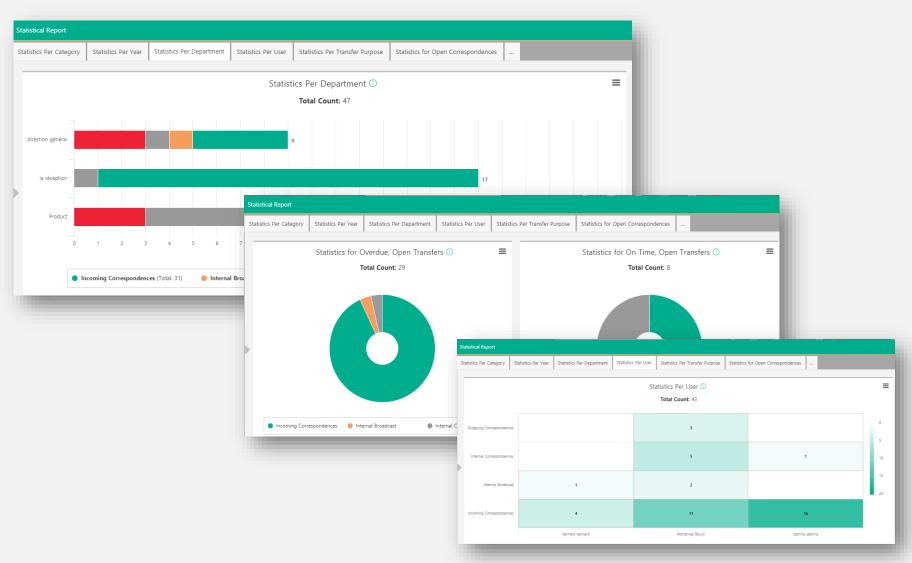
Intalio Sign provides digital signature capabilities to various types of documents stored and managed by Intalio Repository.

Intalio Sign is based on the Intalio Platform, and uses a set of Library Solutions containing the core functionalities of the digital signature, such as: sign, create certificate, upload signature, database connection, etc.



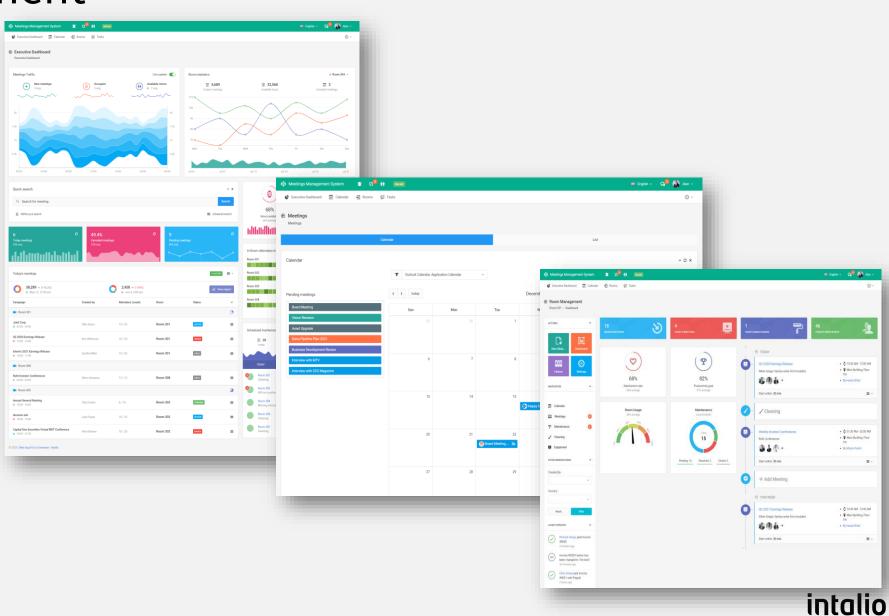
Reporting and Dashboards

Builder Intalio Report extension module that improves the system reporting tools capability by reading the native business process description meta-data in order to produce valuable ad-hoc reports essential for Business Process supervision and statistical reports Process essential for Business optimization.



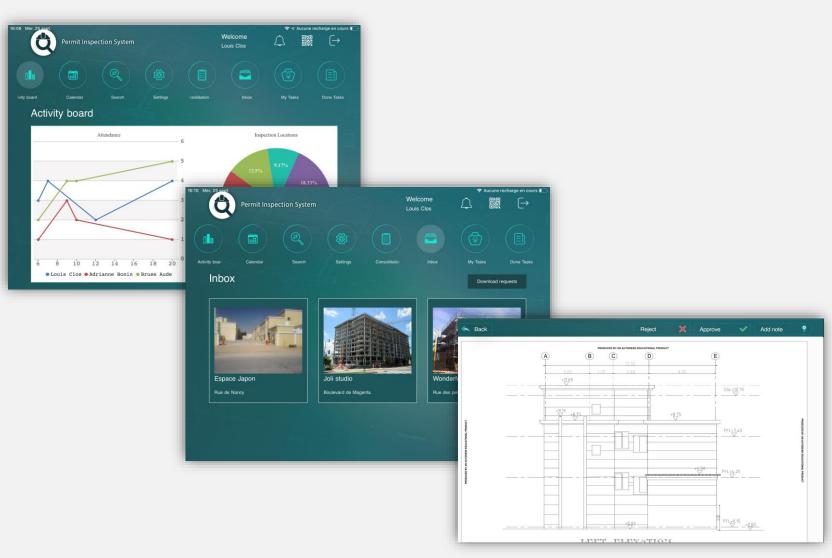
Meeting Management

- Intalio Meeting Management System (Intalio Meeting) is a completely fully integrated web-based solution.
- It enables organizations to manage their internal meetings by automating them with the ability to capture, index, and send meeting related information in a manageable and organized manner.
- In brief, the system enables users to capture paper-based and electronic documents, add meetings subjects, in addition to tracking and archiving the information of registered meetings.



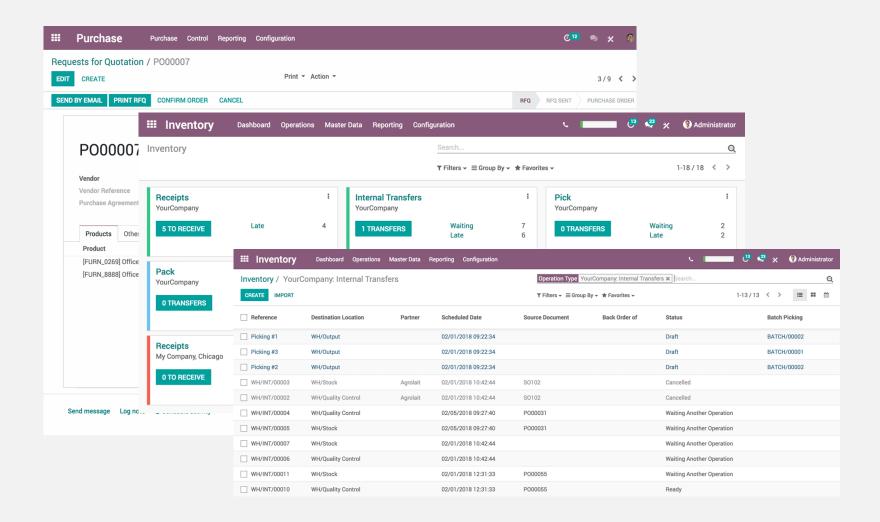
Inspection Management

- Our inspection management solution is designed to help field inspectors collect accurate information and complete a list of predefined tasks in order to accomplish comprehensive inspection operations.
- The solution manages on-site inspection procedures and routines related to construction works.
- It is a native mobile inspection software providing the tools and components for field-based workforce to improve their performance on inspections, audits and services.



ERP

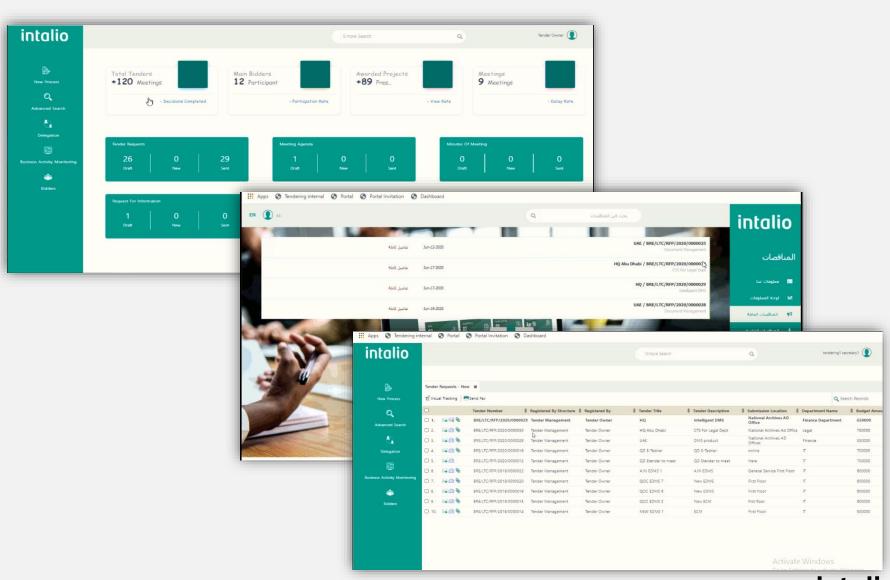
Odoo is one of the leading software available in the market with 5+ Million users worldwide. Odoo is a Belgium company providing a comprehensive suite of business applications that includes various modules such as Accounting, CRM, Sales, Marketing, Helpdesk, Manufacturing, Project Management, Purchases, Human Resource and the list goes based on company requirements and verticals of industries



intalio

eTender Management

- eTender Management is a Web-based process wherein the complete tendering process; from advertising to receiving and submitting tender-related information are done online.
- It allows tenders to be created, distributed and evaluated without the need to create and manage paper documents.
- Our Tender Management System creates
 the tendering process easier for both
 buyers and suppliers, and covers the entire
 process including the contract
 management phase.



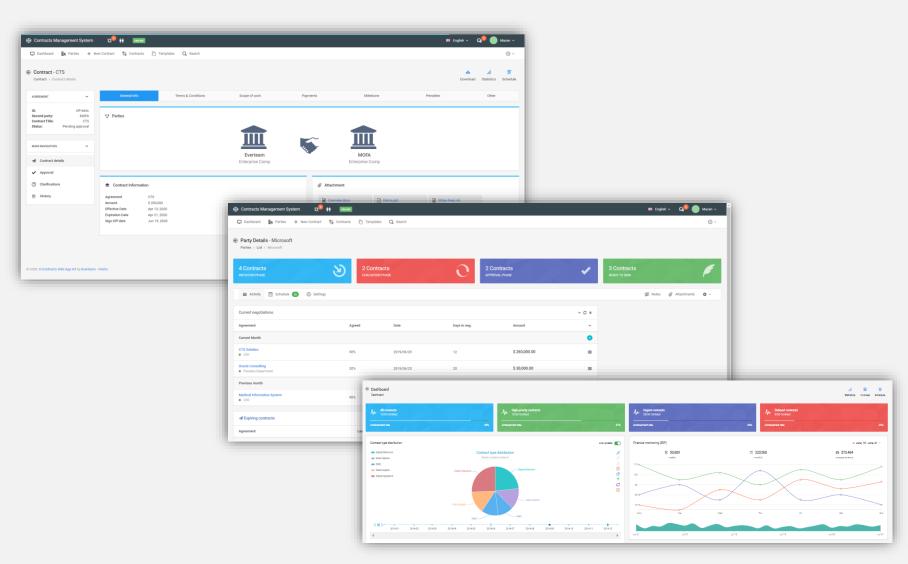


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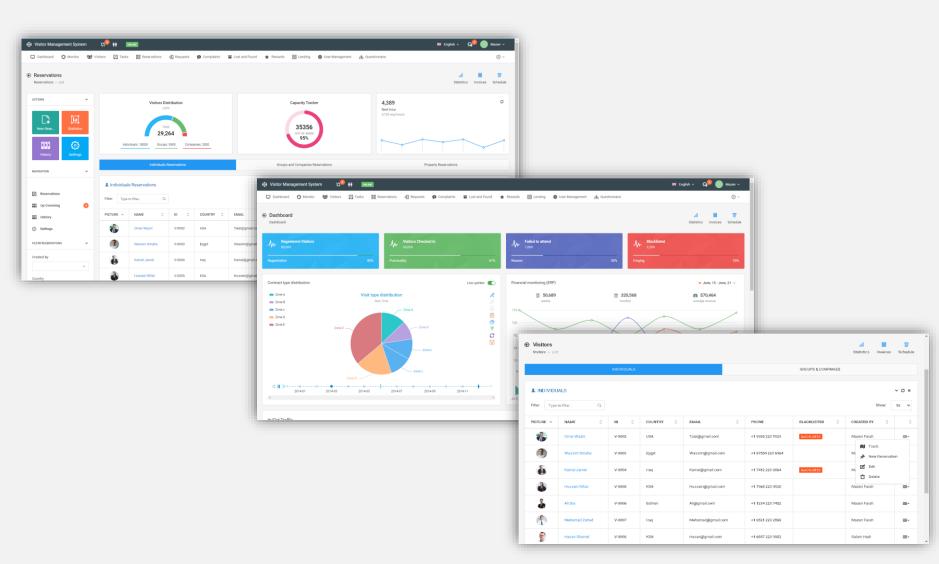
Contract Management

- Intalio Contract Management Solution, is a software used to manage the creation, negotiation, amendment, signature and data analysis of legal contracts.
- The Contract Management Solution helps businesses, companies and people to manage contracts faster and more efficiently, while reducing risk and cost.
- It covers the processes involved in the end-to-end vendor management process, from initial contact to final closure of a deal or business relationship establishment.



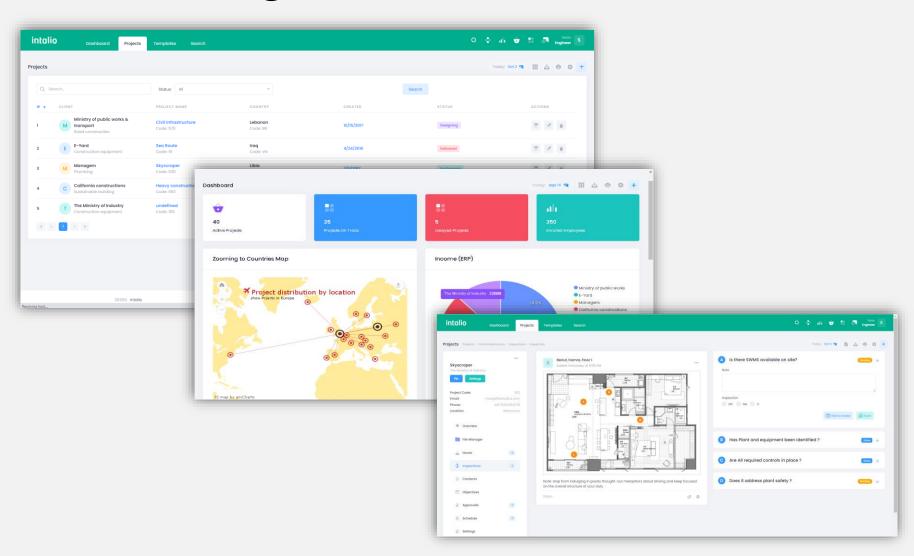
Visitor Management

- VMS is a standard, scalable, open, and fullfeatured solution for the management of visitors.
- This solution can be implemented in any institution, location or places that require the management of its visitors; especially after the COVID-19 pandemic that minimized the user-to-user interaction.
- It covers all services a user might require when visiting any place, like requesting a visit, reservation of location, lending an object, etc.



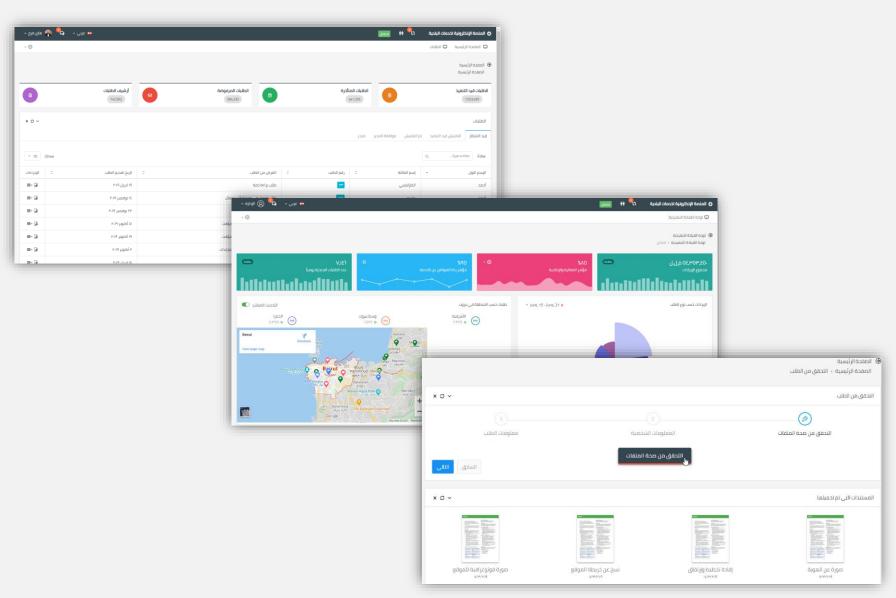
Engineering Document Management

- Intalio document for engineering is a standard, scalable, open, and full-featured solution for the management of enterprise documents.
- It covers all phases of a document lifecycle: Imaging and Capture, Processing, Storage, and Publishing. It flows with the organization structure the fundamental stages in a process from document drafting to distribution, including reviews and treatment of observations.
- managing the different stages, with a validation process that can be tailored to its "critical" nature. It helps create, share, organize documents, and follow up remarks and changes efficiently, without altering the document.



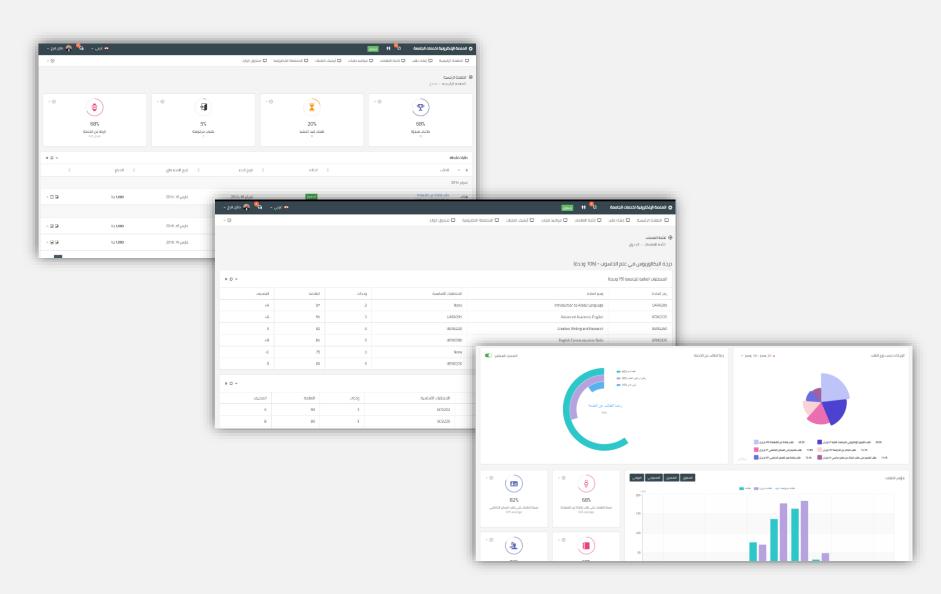
eMunicipality

- eMunicipality is an online system accessible by citizens allowing them to submit and proceed requests related to specific municipalities.
- The requests submitted are received by the related municipality who proceeds and answers the requests in order to fulfill the citizens demands and requirements.



eUniversity

 eUniversity is an application developed based on block chain technology, for the full management of specific processes related to the education sector, in order to help the students, instructors, administration, and other roles raise and track their requests (certification submission, grades request, transcript, etc.)



The GPT Knowledge Miner

A GPT Powered Solution allowing you to Chat with your Public/Enterprise Documents and Data, as well as your Line of Business Applications Securely as if it was **Your Own GPT**!

ChatGPT Like Experience	TTS & STT	Smart OCR and Al Vision Services	Natural Language Understanding (NLU)
Intents Management	Semantic Handling	Citations	Granular Permissions
Understanding Local Accent	Multi-Lingual Support & Handling	Context Handling	Local Data/Documents
Summarization	Translation	Emails and Context Drafting	Intellegent Context Extraction

Core Technologies

Computer Vision

Computer vision capabilities are embedded for tasks such as optical character recognition (OCR), image recognition, and video analysis. These are crucial for document automation and content extraction.

Machine Learning

Provides trained models on vast datasets to perform tasks like document classification, text extraction, and predictive analytics. ML supports adaptability for evolving data and use cases.

Natural Language Processing (NLP)

Allows computers to break down and understand text. It enables Text Analytics and chatbots to understand, process, and respond to human language. NLP is used for sentiment analysis, intent recognition, and conversational AI.

Neural Machine Translation (NMT)

Delivers high-quality translations between multiple languages. Generative A

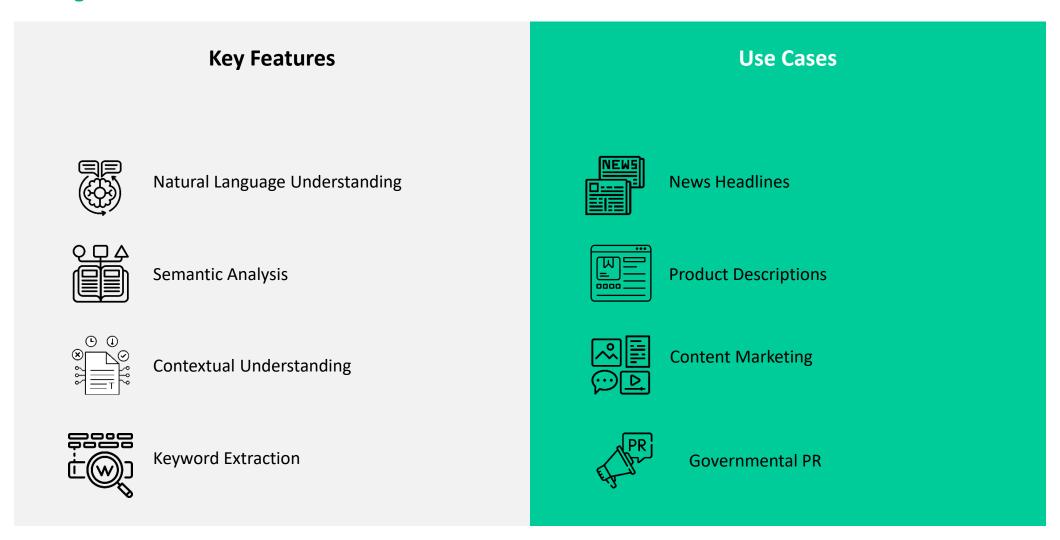
These are used for creating dynamic, human-like responses in generative chatbots, leveraging large language models (LLMs).

API-driven Framework

Intalio employs APIs to integrate AI functionalities into existing enterprise systems, facilitating seamless adoption and interoperability.

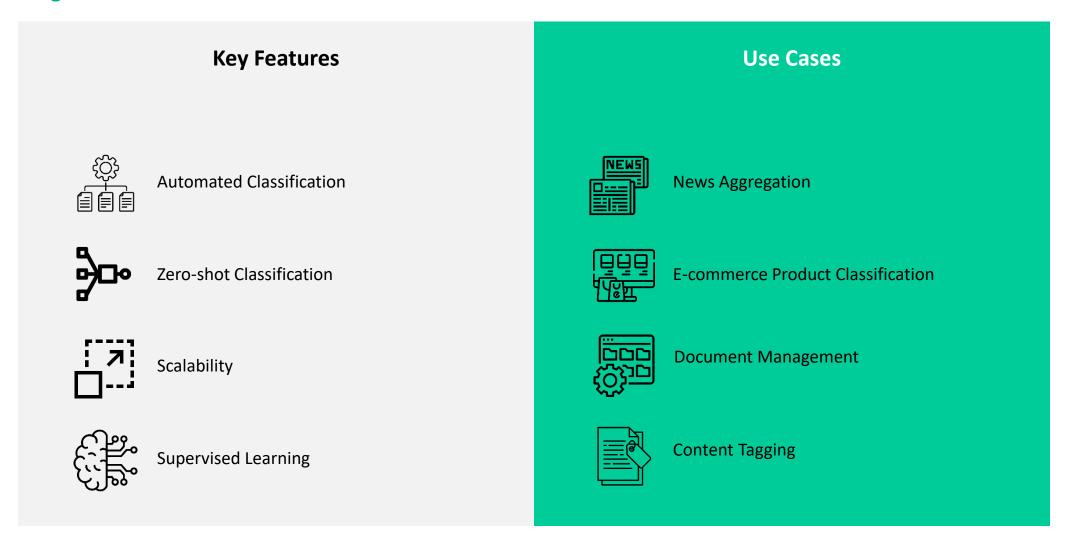
Intalio Solutions

Text Labeling



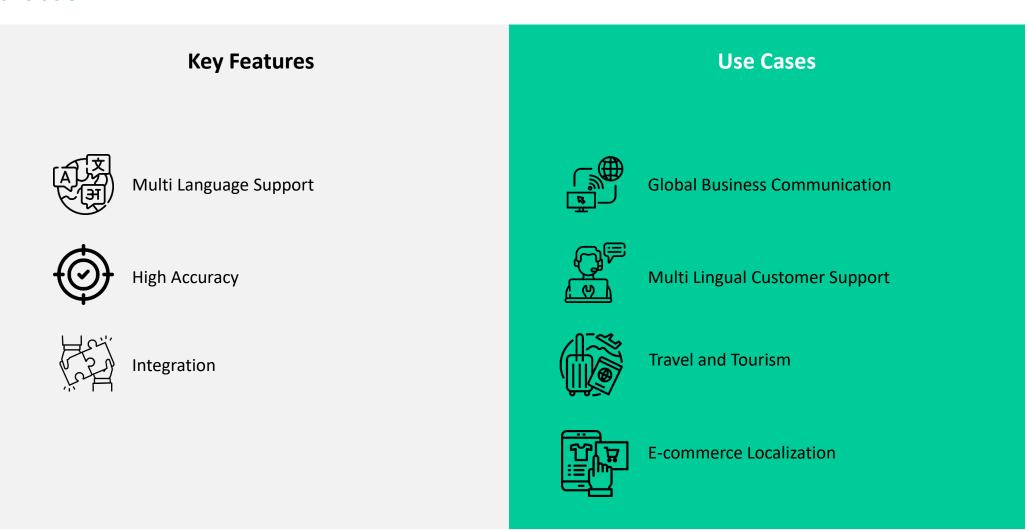
Intalio Solutions

Text Categorization



Intalio Solutions

Text Translation



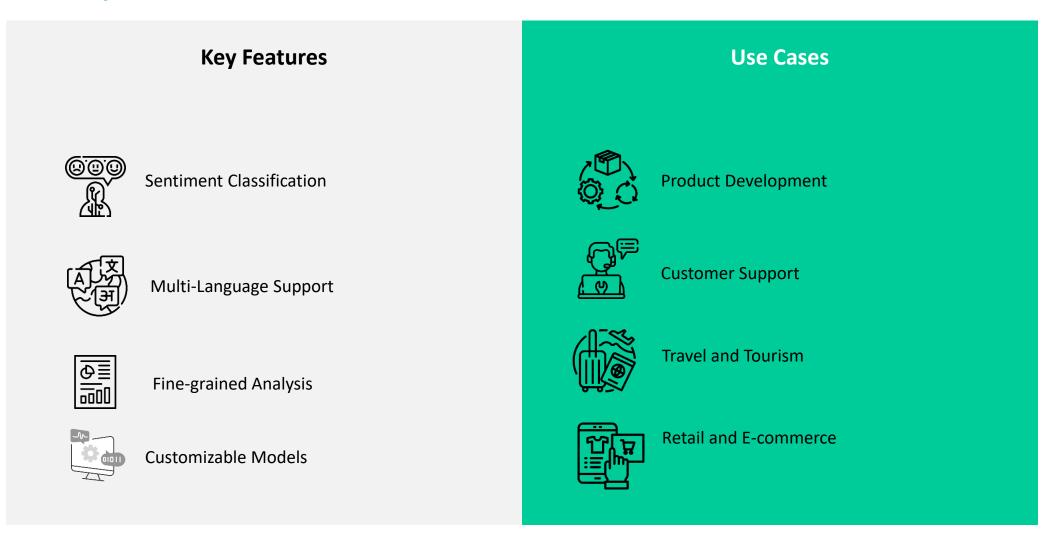
Intalio Solutions

Text Summarization



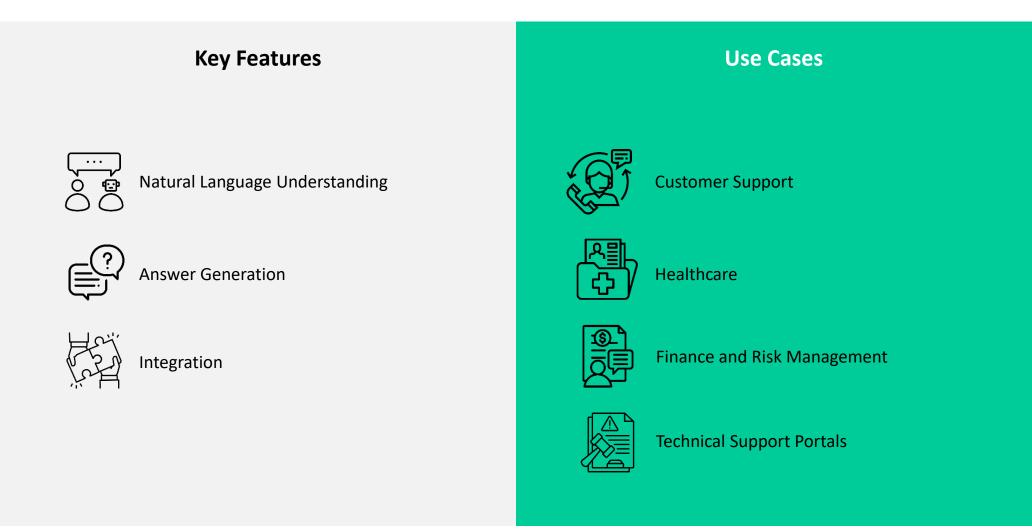
Intalio Solutions

Sentiment Analysis



Intalio Solutions

Question & Answer



Intalio Solutions

IDP





Comprehensive



Multi-format Support



Intelligent Data Extraction



Seamless Integration

Use Cases



Customer Onboarding



Healthcare Documents Processing



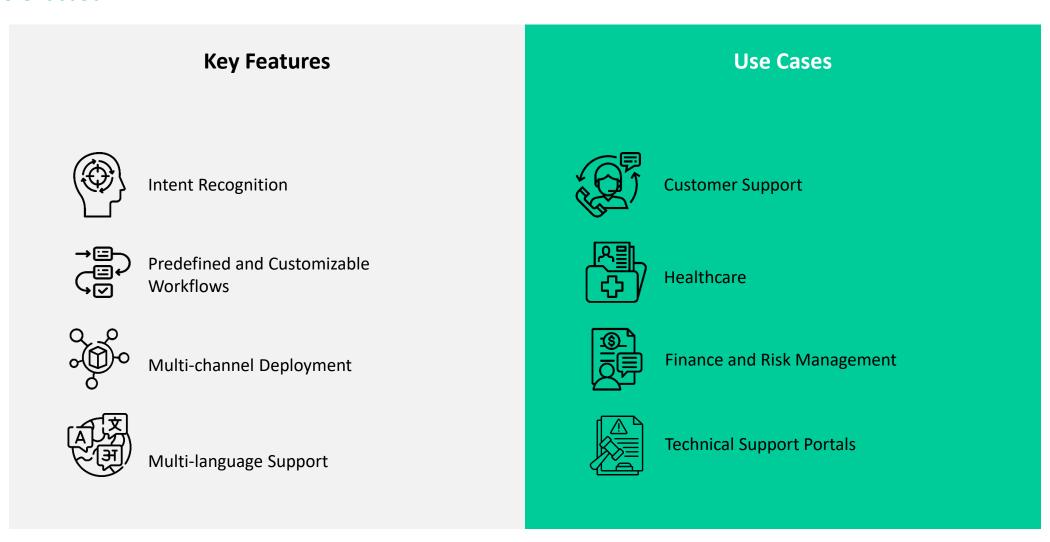
Logistics and Supply Chain



Claims Processing

Intalio Solutions

Intalio Chatbot



Intalio Solutions

Intalio GPT

Key Features



Dynamic Response Generation



Knowledge Base Integration



Fine-tuning for Domain-specific Tasks

Use Cases



Knowledge-based Support



Content Creation and Ideation



Enhanced Virtual Assistance

